GoldSMS data (inbound and outbound Texts) are stored in several different ways:

Outbound Texts are immediately logged to History as TXO's. Inbound Texts are initially logged to Pending as TXI's. Users will (should) "complete" those TXI's upon reading them, sending them to the History tab.

So, for any given contact, TXI's and TXO's can be somewhat challenging to read, in order... to say the least!

GoldSMS Thread analyzes the times and dates of the current contact's Text messages and presents them in a unified chronologically correct interface. When used in conjunction with GoldSMS and its "Send and Repeat" button, GoldSMS Thread gives you true conversational SMS from within GoldMine... just as if you were using a cell phone!

From: http://www.plain-english.com/goldsmsdoc/ - GoldSMS User and Admin Guide Permanent link:

http://www.plain-english.com/goldsmsdoc/doku.php?id=goldsms_thread&rev=1392641572



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